



# Protecting Borrowers During the COVID Pandemic Public Listening Session

May 13, 2021

## AGENDA

### 1:00 – 1:05 p.m. EDT

#### Welcome & Introductions

Prasant Sar, Division of Housing Mission and Goals, Federal Housing Finance Agency (FHFA)

### 1:05 – 1:10 p.m. EDT

#### Opening Remarks

Sandra Thompson, Deputy Director, Division of Housing, Mission and Goals, FHFA

Mark McArdle, Assistant Director, Mortgage Markets, Consumer Financial Protection Bureau (CFPB)

### 1:10 – 1:15 p.m. EDT

#### Listening Session Guidelines

Kevin Sheehan, Associate General Counsel, FHFA

### 1:15 – 2:15 p.m. EDT

#### Participants' Feedback on Loss Mitigation Policies, Practices, and Processes and CFPB Guidance

	<b>Name</b>	<b>Organization</b>
1:15 – 1:25 p.m.	George FitzGerald and Andy Walden	Black Knight, Inc.
1:25 – 1:35 p.m.	Lesli Gooch	Manufactured Housing Institute
1:35 – 1:45 p.m.	Shayna Arrington	The Money Source on behalf of Mortgage Bankers Association
1:45 – 1:55 p.m.	Julia Gordon	National Community Stabilization Trust
1:55 – 2:05 p.m.	David Dworkin	National Housing Conference
2:05 – 2:15 p.m.	Faith Schwartz	Housing Finance Strategies

### 2:15 p.m. - 2:30 p.m. EDT

#### Closing Remarks

Prasant Sar, Division of Housing Mission and Goals, FHFA