

FEDERAL HOUSING FINANCE AGENCY

About this report

Part of delivering a world-class Federal workforce is acknowledging that our employees are our greatest asset. It is for this reason that we focus on employee perceptions regarding critical areas of their work lives: areas which drive employee satisfaction, commitment, and ultimately retention in the workforce.

This report highlights your agency's areas of strengths and challenges, identifies areas of progress and opportunities for improvement. Your agency's 2011 results are compared with both the 2011 Governmentwide results and your agency's 2010 survey results. These results allow agency leaders and employees to reflect on past accomplishments while setting priorities for the future.

WHO RESPONDED

FHFA 74% response rate GOVERNMENTWIDE 49% response rate

STRENGTHS AND CHALLENGES

 STRENGTHS  CHALLENGES  GOVERNMENTWIDE











Your agency's 5 highest % positive and % negative ratings, including the 2011 Governmentwide percentage for comparison.

7. When needed I am willing to put in the extra effort to get a job done.	 96%	 97%	33. Pay raises depend on how well employees perform their jobs.	 47%	 47%
8. I am constantly looking for ways to do my job better.	 89%	 92%	53. In my organization, leaders generate high levels of motivation and commitment in the workforce.	 47%	 28%
80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	 86%	 61%	30. Employees have a feeling of personal empowerment with respect to work processes.	 46%	 25%
35. Employees are protected from health and safety hazards on the job.	 83%	 78%	23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	 45%	 41%
81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	 82%	 52%	24. In my work unit, differences in performance are recognized in a meaningful way.	 41%	 34%

INCREASES AND DECREASES

 INCREASE  DECREASE

Up to 5 items with positive ratings that increased or decreased at least 5 percentage points from 2010 to 2011.

	2010	2011	Diff.		2010	2011	Diff.
36. My organization has prepared employees for potential security threats.	65%	75%	 +10	82. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	56%	40%	 -16
9. I have sufficient resources (for example, people, materials, budget) to get my job done.	55%	63%	 +8	50. In the last six months, my supervisor/team leader has talked with me about my performance.	83%	75%	 -8
14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	69%	77%	 +8	44. Discussions with my supervisor/team leader about my performance are worthwhile.	61%	53%	 -8
79. How satisfied are you with the following Work/Life programs in your agency? Telework	62%	68%	 +6	33. Pay raises depend on how well employees perform their jobs.	41%	33%	 -8
62. Senior leaders demonstrate support for Work/Life programs.	64%	69%	 +5	51. I have trust and confidence in my supervisor.	68%	60%	 -8

HUMAN CAPITAL ASSESSMENT AND ACCOUNTABILITY FRAMEWORK (HCAAF)

The HCAAF indices provide consistent metrics for measuring progress toward HCAAF objectives. Here are your agency results compared with the Governmentwide results.



LEADERSHIP & KNOWLEDGE MANAGEMENT



RESULTS-ORIENTED PERFORMANCE CULTURE



TALENT MANAGEMENT

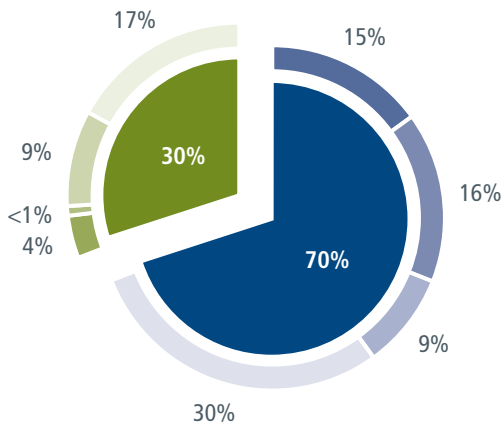


JOB SATISFACTION

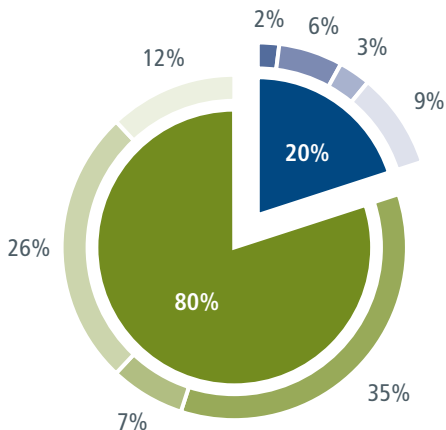


TELEWORK

FHFA



GOVERNMENTWIDE



TELEWORK

- I telework 3 or more days per week.
- I telework 1 or 2 days per week.
- I telework, but no more than 1 or 2 days per month.
- I telework very infrequently, on an unscheduled or short-term basis.

DO NOT TELEWORK

- I do not telework because I have to be physically present on the job (e.g., Law Enforcement Officers, Park Rangers, Security Personnel).
- I do not telework because I have technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking.
- I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework.
- I do not telework because I choose not to telework.

Note: The sum of percentages may not add to 100 due to rounding.



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