Equal Employment Data Pursuant to Title III of the Notification and Federal Employee Antidiscrimination and Retaliation Act of 2002 (No FEAR Act), Public Law 107–174

* The Federal Housing Finance Agency (FHFA) was created on July 30, 2008, when the President signed into law the Housing and Economic Recovery Act of 2008.

- Complaint Activity
- Complaints by Basis
- Complaints by Issue
- Processing Time
- Complaints Dismissed by Agency and Withdrawn by Complainants
- Total Final Actions Finding Discrimination
- Findings of Discrimination Rendered by Basis
- Findings of Discrimination Rendered by Issue
- Pending Complaints Filed in Previous Fiscal Years by Status
- Complaint Investigations

Complaint Activity

| | | Co | mparative [| Data | |
|----------------------------|------|--------|--------------|----------|---------|
| Complaint Activity | | Previo | us Fiscal Ye | ear Data | |
| | 2011 | 2012 | 2013 | 2014 | 2015 Q3 |
| Number of complaints filed | 3 | 10 | 4 | 12 | 5 |
| Number of complainants | 3 | 10 | 4 | 11 | 5 |
| Repeat filers | 0 | 0 | 0 | 1 | 0 |

Complaints by Basis

| Complaints by Basis | | C | comparativ | /e Data | |
|---|------|-------|------------|-------------|---------|
| Note: Complaints can be filed | | Previ | ous Fiscal | l Year Data | |
| alleging multiple bases. The sum of the bases may not equal total complaints filed. | 2011 | 2012 | 2013 | 2014 | 2015 Q3 |
| Race | 2 | 9 | 0 | 3 | 3 |
| Color | 0 | 1 | 0 | 1 | 2 |
| Religion | 0 | 0 | 0 | 0 | 1 |
| Reprisal | 3 | 3 | 3 | 6 | 5 |
| Sex | 2 | 6 | 2 | 5 | 3 |
| National Origin | 0 | 0 | 0 | 0 | 0 |
| Equal Pay Act | 1 | 3 | 0 | 0 | 1 |
| Age | 2 | 5 | 2 | 3 | 2 |
| Disability | 1 | 1 | 0 | 4 | 1 |
| Genetic information | 0 | 0 | 0 | 0 | 0 |
| Non-EEO | 0 | 0 | 0 | 0 | 2 |

Complaints by Issue

| Complaints by Issue | | Co | mpara | ative Da | ata |
|---|------|--------|--------|----------|---------|
| Note: Complaints can be filed alleging multiple issues. | F | Previo | us Fis | cal Yea | ar Data |
| The sum of the issues may not equal total complaints filed. | 2012 | 2012 | 2013 | 2014 | 2015 Q3 |
| Appointment/hire | 0 | 0 | 1 | 0 | 0 |
| Assignment of duties | 1 | 5 | 3 | 5 | 3 |
| Awards | 1 | 0 | 0 | 1 | 0 |
| Conversion to full time | 0 | 0 | 0 | 0 | 0 |
| Disciplinary action | | | | | |
| Demotion | 1 | 0 | 0 | 0 | 0 |
| Reprimand | 0 | 0 | 1 | 0 | 0 |
| Removal | 0 | 0 | 0 | 0 | 0 |
| Suspension | 1 | 0 | 0 | 1 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 |
| Duty hours | 0 | 0 | 1 | 0 | 0 |
| Evaluation appraisal | 2 | 2 | 1 | 4 | 1 |
| Examination/test | 0 | 0 | 0 | 0 | 0 |

| Harassment | | | | | |
|--------------------------------|---|---|---|---|---|
| Nonsexual | 1 | 2 | 2 | 3 | 4 |
| Sexual | 1 | 3 | 1 | 0 | 0 |
| Medical examination | 0 | 0 | 0 | 0 | 0 |
| Pay (including overtime) | 1 | 4 | 1 | 1 | 3 |
| Promotion/nonselection | 1 | 8 | 1 | 5 | 1 |
| Reassignment | | | | | |
| Denied | 0 | 0 | 0 | 0 | 2 |
| Directed | 0 | 0 | 0 | 0 | 0 |
| Reasonable accommodation | 0 | 0 | 0 | 0 | 0 |
| Reinstatement | 0 | 0 | 0 | 0 | 0 |
| Retirement | 0 | 1 | 0 | 0 | 0 |
| Termination | 0 | 2 | 1 | 0 | 0 |
| Terms/conditions of employment | 0 | 0 | 1 | 0 | 1 |
| Time and attendance | 0 | 0 | 1 | 1 | 1 |
| Training | 0 | 1 | 2 | 0 | 0 |
| Other | 0 | 1 | 0 | 1 | 2 |

Processing Time

| | | C | omparat | ive Data | | | | | | |
|---|---------------------------|----------|---------|----------|---------|--|--|--|--|--|
| Processing Time | Previous Fiscal Year Data | | | | | | | | | |
| | 2011 | 2012 | 2013 | 2014 | 2015 Q3 | | | | | |
| Complaints pending during fiscal year | | | | | | | | | | |
| Average number of days in investigation stage | 102 | 206 | 284 | 237 | 232 | | | | | |
| Average number of days in final action stage | 302 | 91 | 160 | 63 | 50 | | | | | |
| Complaints pending during fiscal year where | e hearing | was requ | uested | - | | | | | | |
| Average number of days in investigation stage | 96 | 221 | 369 | 344 | 332 | | | | | |
| Average number of days in final action stage | 0 | 15 | 114 | 34 | 34 | | | | | |

| Complaints pending during fiscal year where | e hearing v | vas not | requeste | ed | |
|---|-------------|---------|----------|-----|-----|
| Average number of days in investigation stage | 104 | 203 | 265 | 184 | 164 |
| Average number of days in final action stage | 353 | 108 | 173 | 72 | 52 |

Complaints Dismissed by Agency and Withdrawn by Complainants

| | | C | Compara | tive Data | |
|--|------|------|-----------|------------|---------|
| | | Prev | ious Fisc | al Year Da | ata |
| | 2011 | 2012 | 2013 | 2014 | 2015 Q3 |
| Complaints dismissed by Agency | | | | | |
| Total complaints dismissed by Agency | 0 | 1 | 0 | 0 | 0 |
| Average days pending prior to dismissal | 0 | 191 | 0 | 0 | 0 |
| Complaints withdrawn by complainants | | | | | |
| Total complaints withdrawn by complainants | 0 | 0 | 0 | 1 | 0 |

Total Final Actions Finding Discrimination

| | Comparative Data | | | | | | | | | | |
|-----------------------------|------------------|----|----|---------|----------|--------|---------|----|-----|------|--|
| Total Final Actions Finding | | | | Previou | us Fisca | al Yea | ar Data | а | | | |
| Discrimination | 20 | 11 | 20 | 2012 | | 2013 | | 14 | 201 | 5 Q3 | |
| | # | % | # | % | # | % | # | % | # | % | |
| Total number findings | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Without hearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| With hearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |

Findings of Discrimination Rendered by Basis

| Findin | igs of Discrimination Rendered by | | | | Com | parativ | ve Dat | ta | | | |
|----------|---|----|----|-----|-------|---------|--------|------|----|-----|------|
| | Basis | | | Pre | vious | Fisca | Year | Data | l | | |
| | e: Complaints can be filed alleging | 20 | 11 | 20 | 12 | 20 | 13 | 20 | 14 | 201 | 5 Q3 |
| | le bases. The sum of the bases may equal total complaints and findings. | # | % | # | % | # | % | # | % | # | % |
| Total nu | Imber findings | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| F | Race | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| C | Color | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| F | Religion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| F | Reprisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ç | Sex | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1 | National origin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | Equal Pay Act | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| / | Age | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| [| Disability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| C | Genetic information | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1 | Non-EEO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Finding | s after hearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| F | Race | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (| Color | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| F | Religion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| F | Reprisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ç | Sex | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1 | National origin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | Equal Pay Act | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| / | Age | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| [| Disability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| C | Genetic information | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1 | Non-EEO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Findings without hearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|--------------------------|---|---|---|---|---|---|---|---|---|---|
| Race | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Color | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Religion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reprisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sex | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| National origin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Equal Pay Act | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Age | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Disability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Genetic information | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Non-EEO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Findings of Discrimination Rendered by Issue

| | | | | | Com | oarativ | e Dat | a | | | |
|----|---------------------------------------|----|----|-----|-------|---------|-------|------|----|-----|------|
| F | indings of Discrimination Rendered by | | | Pre | vious | Fiscal | Year | Data | l | | |
| | Issue | 20 | 11 | 20 | 12 | 20 | 13 | 20 | 14 | 201 | 5 Q3 |
| | | # | % | # | % | # | % | # | % | # | % |
| То | tal number findings | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Appointment/hire | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Assignment of duties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Awards | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Conversion to full time | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Disciplinary action | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Demotion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Reprimand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Suspension | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Removal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Duty hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Evaluation appraisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Examination/test | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Harassment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|--------------------------------|---|---|---|---|---|---|---|---|---|---|
| Nonsexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Medical examination | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pay (including overtime) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Promotion/nonselection | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reassignment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Denied | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Directed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reasonable accommodation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reinstatement | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Retirement | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Termination | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Terms/conditions of employment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Time and attendance | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Training | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| dings after hearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Appointment/hire | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Assignment of duties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Awards | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Conversion to full time | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Disciplinary action | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Demotion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reprimand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Suspension | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Removal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Duty hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Evaluation appraisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Examination/test | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Harassment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Nonsexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Medical examination | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pay (including overtime) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Promotion/nonselection | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|--------------------------------|---|---|---|---|---|---|---|---|---|---|
| Reassignment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Denied | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Directed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reasonable accommodation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reinstatement | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Retirement | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Termination | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Terms/conditions of employment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Time and attendance | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Training | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| dings without hearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Appointment/hire | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Assignment of duties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Awards | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Conversion to full time | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Disciplinary action | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Demotion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reprimand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Suspension | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Removal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Duty hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | C |
| Evaluation appraisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Examination/test | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Harassment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Nonsexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Medical examination | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | C |
| Pay (including overtime) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | C |
| Promotion/nonselection | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reassignment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Denied | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | C |
| Directed | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reasonable accommodation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Reinstatement | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|--------------------------------|---|---|---|---|---|---|---|---|---|---|
| Retirement | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Termination | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Terms/conditions of employment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Time and attendance | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Training | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Pending Complaints Filed in Previous Fiscal Years by Status

| | | | Comparative Data | | | | | | | | |
|--|---|------|---------------------------|------|------|---------|--|--|--|--|--|
| Pending Complaints Filed in Previous Fiscal Years by Status | | | Previous Fiscal Year Data | | | | | | | | |
| | | 2011 | 2012 | 2013 | 2014 | 2015 Q3 | | | | | |
| Total complaints from previous fiscal years | | 3 | 4 | 9 | 9 | 11 | | | | | |
| Total complainants | | 3 | 4 | 9 | 9 | 11 | | | | | |
| Nur | nber complaints pending | | | | | | | | | | |
| | Investigation | 0 | 4 | 7 | 6 | 0 | | | | | |
| | Hearing | 2 | 0 | 0 | 3 | 7 | | | | | |
| | Final action | 1 | 0 | 1 | 0 | 1 | | | | | |
| | Appeal with EEOC Office of Federal Operations | 0 | 0 | 1 | 0 | 3 | | | | | |

Complaint Investigations

| Complaint Investigations | Comparative Data | | | | | | | |
|---|---------------------------|------|------|------|---------|--|--|--|
| | Previous Fiscal Year Data | | | | | | | |
| | 2011 | 2012 | 2013 | 2014 | 2015 Q3 | | | |
| Pending complaints where investigations exceed required time frames | 1 | 7 | 7 | 3 | 6 | | | |