



Privacy Impact Assessment Template

AHP/CICA SYSTEM (AHP CENTRAL) (SYSTEM NAME)

This template is used when the Chief Privacy Officer determines that the system contains Personally Identifiable Information and a more in-depth assessment is required.

Complete and sign this template and forward to the Chief Privacy Officer.

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Guidance for Completing the Privacy Impact Assessment

A Privacy Impact Assessment (PIA) is an analysis of how information in identifiable form (IIF) is handled. PIAs are to be completed when FHFA: 1) develops or procures an IT system or project that collects, maintains, or disseminates IIF from or about members of the public; or 2) initiates a new electronic collection of IIF for 10 or more members of the public. PIAs are not required for collections of information from Federal employees. IIF about government personnel generally is protected by the Privacy Act; however the Office of Management and Budget (OMB) encourages agencies to conduct PIAs on these systems as appropriate. System owners and developers are responsible for completing the PIA. The guidance below has been provided to help system owners and developers complete a PIA.

Overview

FOR A PIA COMPLETE ALL SECTIONS.

FOR A MODIFIED PIA COMPLETE THE FOLLOWING SECTIONS ONLY:

- **Overview**
- **Section 1**
- **Section 2**
- **Section 6**

Section 1.0 Characterization of the Information

- Identify if the system contains information about individuals, versus statistical, geographical, or financial information, with no link to a name or other identifier, such as, home address, social security number, account number, home, mobile or facsimile telephone number, or personal e-mail address.
- Examples of sources of the information include information that comes from an individual applying for a loan or mortgage, or other forms that an individual completes. A question to consider include:
 - Where does the data originate? (e.g., FHFA, Office of Personnel Management, Regulated Entities, other Financial Institutions, or third parties. A third party is usually a non-Federal person or entity, which may be a source of data/information (e.g., a bank, an internet service provider, or an organization such as Neighborworks).
- If the system collects information from 10 or more members of the public, ensure that the agency has received OMB prior approval to do so or determine whether OMB's approval is needed to collect the information in accordance with the Paperwork Reduction Act. If you are unsure of this last requirement, contact the Office of General Counsel for assistance.
 - **Not Applicable**

Section 2.0 Uses of the Information

- Identify the primary uses of the information and how the information supports the Agency's or Program's mission.
- Identify the controls that are in place to ensure the information will be used for the manner for which it was collected. For example, access to the information will be restricted to a limited number of staff who use the data for their specific program use.
 - **Access to information is restricted and only available via approved request forms.**

Section 3.0 Retention

- The Privacy Act requires an agency to address the retention and disposal of information about individuals. This retention information is published in the Privacy Act System of Record Notice (SORN).
- The retention periods of data/records that FHFA manages are contained in either the National Archives and Records Administration (NARA) General Records Schedule (GRS) or FHFA's Records Schedule. For the data being created/ maintained in the system, the records schedules are the authoritative sources for this information. For assistance, contact FHFA's Records Management Office.
- Disposing of the data at the end of the retention period is the last state of life-cycle management. Records subject to the Privacy Act have special disposal procedures (e.g. shredding of paper documents).

Section 4.0 Notice, Access, Redress and Correction

- The Privacy Act requires that "each agency that maintains a system of records shall maintain in its records only such information about an individual as is relevant and necessary to accomplish a purpose of the agency required to be accomplished by statute or by executive order of the President." 5 U.S.C. 552a(e)(1).
- Data can be retrieved in a number of ways, but there is usually a personal identifier associated with a record. If the system retrieves information by an individual's name or other personal identifier (e.g. social security number) it is a Privacy Act system and may need a SORN published in the Federal Register. The system may already have a Privacy Act SORN. If you do not have a published SORN, or are unsure whether one exists, contact the Privacy Act Officer. The Privacy Act requires that any amendments to an existing system must also be addressed in a Federal Register notice.
- If a name or other personal identifier is not used to retrieve information, it is possible that the system is not a Privacy Act system. However, even though information may not fall under the Privacy Act's protection and requirements, certain information may still be protected from disclosure under the Freedom of Information Act.
- The agency has developed and published an agency specific Privacy Act Rule in the Federal Register (12 CFR Part 1204) that explains how individuals can gain access to information about themselves and correct errors, if appropriate.
- Any employee who knowingly and willfully maintains a systems of records without meeting the Privacy Act notice requirements (5 U.S.C. 552a(e)(4)) is guilty of a misdemeanor and may be fined up to \$5,000.

Section 5.0 Sharing and Disclosure

- If it is unknown whether or not systems share data, contact either the business owner of the data, or the IT specialist who knows what interfaces exist between the systems/applications. As an example, if your system/application shares data with another system/application, ask yourself whether you have access to the data in the interfaced system/application. If so, then your answer is yes and an explanation is needed.
- Also consider "other" users who may not be obvious as those listed, such as GAO or the Inspector General. "Other" may also include database administrators or IT Security Officers. Also include organizations listed in the Privacy Act system of records notice under the "Routine Use" section when a Privacy Act system of records notice is required. The more comprehensive the list, the better it is.
- You must first review the SORN to determine whether any information that may come from an existing SORN allows that information to be exchanged and used for these new purposes or uses. There are restrictions on the use and disclosure of information that are set forth in a SORN.

Section 6.0 Access and Security

- Access to data by a user (i.e. employee or contractor personnel) within FHFA is determined on a “need-to-know” basis. This means to authorized employees or contractor personnel who have a need for the information to perform their duties may be granted access to the information. Factors to consider in making this determination include the user’s job requirements including supervisory responsibilities.
 - **Access is limited to FHLBank reporters and FHFA designated staff.**
- The criteria, procedures, controls and responsibilities regarding access must be documented in order to comply with the intent of the Federal Information Security Management Act of 2002 for standards and guidelines on security and privacy.
 - **An access form is completed by FHLBank employees and approved by designated supervisors. FHFA access is requested via FHFA AccessControl or an FHFA Help Desk request which is reviewed and approved by the system owner.**
- The system owner is responsible for ensuring that access to information and data is restricted to authorized personnel. Usually, a user is only given access to certain information that is needed to perform an official function. Care should be given to avoid “open systems” where all information can be viewed by all users. System administrators may be afforded access to all of the data depending upon the system and/or application. However, restrict access when users do not need to have access to all the data.
 - **Authorized FHLBank users have submit authority for only their FHLBank. Authorized FHFA employees have read access to the data. System Administrators have appropriate permissions to administer the application.**
- When a contract provides for the operation of a system on behalf of FHFA, the Privacy Act requirements must be applied to such a system. Contact the Contracting Officer or Contracting Officer’s Technical Representative to determine whether the contract contains the Privacy Act clause and the requirements thereunder.
 - **Not Applicable**
- The IT Security Certificate and Accreditation (C&A) process requires a system security plan that identifies the technical controls associated with identification and authentication of users. Certain laws and regulations require monitoring of systems to ensure that only authorized users can access the system for authorized reasons. In doing so, consider what controls are in place to ensure that only those authorized to monitor the system can in fact monitor use of the system. For example, business rules, internal instructions, and posting Privacy Warning Notices address access controls and violations for unauthorized monitoring. System Owners are responsible for ensuring that no unauthorized monitoring is occurring.
- The IT Security Plan describes the practice of applying logical access controls. Logical access controls are system-based means by which the ability to access a system is either explicitly enabled or restricted. System Owners are responsible for ensuring that no unauthorized access is occurring.
 - **AuditCentral is used to track all application access.**
- The IT Security Plan describes the practice of audit trails. An audit trail maintains a record of system activity and user activity including invalid logon attempts, access to data and monitoring. The C&A process requires a system security plan outlining the implementation of the technical controls associated with identification and authentication.
 - **Refer to above**
- According to OMB Circulars A-123 and A-130, every system/application/process that uses data must have controls in place to prevent the misuse of the data by those having access to the data. For instance, in computerized systems the Security Information Record (SIR) is part of the Core Storage Terminal Table. The SIR is the automated tool that identifies and authenticates an individual for the system and is transparent to the user. Describe these processes in response to this question.

- **Users are required to complete and submit an access request which is processed by the FHFA. Only approved and authorized users are permitted to access the AHP/CICA System.**
 - **User access is restricted to one's own location. By example, authorized FHFA staff can view all data but individual FHLBank staff can only upload their own District's data. All FHLBanks are permitted to download information from any FHLBank, however, the project address information is removed.**
 - **The AHP/CICA System resides on the agency's General Support System and has all the inherent security controls associated with this system, including strong password controls, etc.**
- All employees, including contractors, have requirements for protecting information in Privacy Act systems. Describe the controls in place, including any privacy and security awareness controls such as training materials, to protect the information.
 - **Agency provided/required training**

PIA FORM

Overview

This section provides an overview of the system and addresses the following:

- The system name and the division/office that owns the system;
- The purpose of the program, system, or technology and how it relates to the agency’s mission; and
- A general description of the information in the system.

Date submitted for review: 1/20/12

Name of System: *Affordable Housing Program (AHP) /Community Investment Cash Advance (CICA) System*

System Owner(s)(including Division/Office): *Division of Housing Mission and Goals/Office of Housing and Regulatory Policy/Regulatory Policy*

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System Overview: Briefly describe the purpose of the program, system, or technology, and the information in the system, and how it relates to the agency’s mission.

- The Federal Home Loan Banks (FHLBanks) administer three housing and community economic development programs: the Affordable Housing Program (AHP), the Community Investment Cash Advance (CICA) program, and the Community Investment Program (CIP). Using these programs, the FHLBanks expand homeownership and rental opportunities for low- or moderate-income households and provide financing for community and economic development projects.
- The Bank Act requires each FHLBank to establish an AHP and CIP. The Bank Act also requires the Federal Housing Finance Agency (FHFA) to monitor and report annually to the advisory councils of the 12 FHLBanks on the support of low-income housing and community development and the use of FHLBank member advances for these purposes. To that end, each FHLBank is required to collect and report data related to the AHP, CIP and other CICA programs to FHFA. Affordable housing data include funding commitments and disbursements, and key housing production and household beneficiary characteristics. Economic development and community investment projects data include funding commitments, project type and project beneficiary characteristics. Information is used to monitor the effectiveness and efficiency of the affordable housing and community investment programs as required by statute and regulation, and for supervisory, policy making and reporting purposes.
- AHP, CIP and CICA information is collected from the FHLBanks; reviewed, stored, and used by the FHFA; and available in raw form to the FHLBanks via a system download. All FHLBanks are permitted to download information from any FHLBank; however, the AHP Competitive Application Program project address information is removed.

Section 1.0 Characterization of the Information

The following questions define the scope of the information requested and/or collected as well as reasons for its collection as part of the program, system, or technology being developed. The questions address all information collected, with more emphasis provided on the collection of personally identifiable information (PII), such as name, address, social security number, date of birth, financial information, etc.

#	Question	Response
1.1	What information is collected, used, disseminated, or maintained in the system?	AHP/CICA system does not collect PII information such as person's name, person's address, social security number, date of birth, account number etc. FHLBanks report the address of the housing project. The address information reported can be for various projects including single family or multi-family projects and can be in varying detail (e .g, street address, zip code only, city only, etc.). However, the FHLBanks do not report the address of individual households to FHFA.
1.2	What are the sources of the information in the system?	FHLBanks are the sources of the information as required by regulation.
1.3	Why is the information being collected, used, disseminated, or maintained?	To comply with the Federal Home Loan Bank Act (12 U.S.C. 1421–1449), as amended by the Housing and Economic Recovery Act of 2008, Public Law 110-289, 122 Stat. 2654 (2008) and Data Reporting Requirements for the Federal Home Loan Banks (12 CFR Parts 900, 914, 915, 917, 925, 950, 952, and 955).
1.4	How is the information collected?	FHLBanks collect data and submit to FHFA.
1.5	Given the amount and type of data collected, what risks to an individual's privacy are associated with the data?	Although the AHP/CICA database system does not contain PII information on individuals, AHP project address information could potentially be linked to an individual by using address information in the system. However, FHFA removes the AHP competitive application program project address information prior to FHLBanks download.

Section 2.0 Uses of the Information

The following questions delineate the use of information and the accuracy of the data being used.

#	Question	Response
2.1	Describe the uses of information.	FHFA uses the information to comply with the Bank Act and AHP, CIP and CICA regulations, and for policy making and reporting. Information is used by policy and examination area to determine compliance with regulations and FHLBank Missions.

FHFA PIA FOR AHP/CICA System (AHP Central)
(System Name)

#	Question	Response
2.2	Describe any types of controls or safeguards in place to ensure that information is only used in the manner for which it was collected.	The FHLBanks are required to complete an access control form that is reviewed and approved by the FHFA prior to granting system access. Only approved and authorized users are permitted to access the AHP/CICA System. The information is collected via a secure web application. The FHLBanks upload data files via the AHP/CICA System web application.

Section 3.0 Retention

The following questions outline how long information will be retained after the initial collection.

#	Question	Response
3.1	How long is information retained?	N/A
3.2	Has a retention schedule been approved by the Agency's Records Management Officer and NARA? If yes, provide the corresponding GRS or Agency specific Records Schedule number.	N/A
3.3	Discuss the risks associated with the length of time data is retained and how those risks are mitigated.	N/A

Section 4.0 Notice, Access, Redress and Correction

The following questions are directed at notice to the individual, the individual's right to consent to uses of the information, the individual's right to decline to provide information, and an individual's ability to ensure the accuracy of the information collected about them.

#	Question	Response
4.1	Has a System of Record Notice (SORN) been created? If so, provide the SORN name and number.	N/A
4.2	Was notice provided to the individual prior to collection of information?	N/A
4.3	Do individuals have the opportunity and/or right to decline to provide information?	N/A
4.4	What are the procedures that allow individuals to gain access to their information?	N/A
4.5	What are the procedures for correcting inaccurate or erroneous information?	N/A

Section 5.0 Sharing and Disclosure

The following questions define the content, scope, and authority for information sharing.

#	Question	Response
5.1	With which internal organization(s) is the information shared? What information is shared and for what purpose?	N/A
5.2	With which external organization(s) is the information shared? What information is shared, and for what purpose? External organization(s) include Federal, state and local government, and the private sector.	N/A
5.3	Is the sharing of PII outside the agency compatible with the original information collection? If so, is it covered by an appropriate routine use in a SORN? If so, describe. If not, describe under what legal authority the program or system is allowed to share PII outside of the agency.	N/A
5.4	Given the external sharing, explain the privacy risks identified and describe how they were/are mitigated.	N/A

Section 6.0 Technical Access and Security

The following questions describe technical safeguards and security measures.

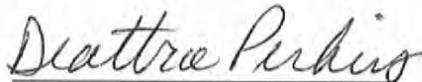
#	Question	Response
6.1	What procedures are in place to determine which users may access the system? Are these procedures documented in writing? If so, attach a copy to this PIA.	Access is limited to FHLBank reporters and FHFA designated staff. The FHLBanks are required to complete an access control form that is reviewed and approved by the FHFA prior to granting system access. Only approved and authorized users are permitted to access the AHP/CICA System. Access procedures are located at https://extranet.fhfa.gov/ExtranetMain/AHPCentral/Main.aspx?ticket=1582108912
6.2	Will contractors have access to the system? If yes, how will contractors gain access to the system? How will the agency control their access and use of information? Are there procedures documented in writing? If so, attach a copy to this PIA.	Access is limited to FHLBank reporters and FHFA designated staff.

FHFA PIA FOR AHP/CICA System (AHP Central)
(System Name)

#	Question	Response
6.3	Describe the training that is provided to users either generally or specifically relevant to the program or system?	Users are provided an initial login walk through to ensure they can access the system. User Manuals and Guidance are contained with the application.
6.4	What technical safeguards are in place to protect the data?	The AHP/CICA System resides on the agency's General Support System and has all the inherent security controls associated with this system, including strong password controls, etc.
6.5	What auditing measures are in place to protect the data?	AuditCentral captures user logins, etc. Agency safeguards are in place to address intrusion, etc.
6.6	Has a C&A been completed for the system or systems supporting the program? If so, provide the date the last C&A was completed.	The AHP system is part of the GSS and is covered under the C&A that was done for the GSS.

Signatures

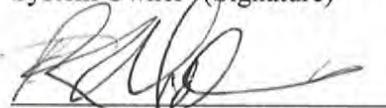
Deatra Perkins
System Owner (Printed Name)



System Owner (Signature)

1/20/12
Date

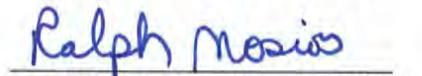
Ron Molinas
System Developer (Printed Name)



System Developer (Signature)

1/23/12
Date

Ralph Mosios
Chief Information Security Officer
(Printed Name)



Chief Information Security Officer
(Signature)

1/23/2012
Date

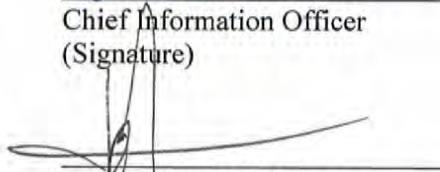
R. Kevin Winkler
Chief Information Officer
(Printed Name)



Chief Information Officer
(Signature)

1/24/12
Date

David A. Lee
Chief Privacy Officer
(Printed Name)



Chief Privacy Officer
(Signature)

1/30/2012
Date